

## Content Management Consulting Services

*Enhancing Operational Efficiency and Compliance Across the Enterprise*

Daston Corporation offers extensive experience implementing, supporting, and developing powerful Enterprise Content Management (ECM) solutions that help organizations protect and organizing enterprise content while simplifying how it is shared and managed.

### Content Management Expertise

Daston's Content Management practice combines highly skilled technical resources with a wealth of experience to deliver cost-effective, compliant, and easy-to-use ECM solutions. Our team has more than 30 years of cumulative experience managing, developing, supporting, implementing, and integrating industry-leading ECM software applications for a broad range of industries including government, financial services, healthcare, insurance, telecommunications, engineering, and pharmaceuticals.

### Daston's ECM Clients

As enterprise content and document management experts, Daston's team currently manages enterprise content suites at:

- Defense Information Systems Agency (DISA):
  - Open Text Collaboration
  - Open Text Records Management
  - Open Text Content Lifecycle Services
  - Microsoft SharePoint
  - KnowledgeTree
- Drug Enforcement Agency:
  - Microsoft SharePoint
- National Highway Traffic Safety Administration:
  - Open Text Web Content Management

### ECM Solutions and Services

In a digitally driven world, content is fundamental to the operation of every organization. As the volume of information that is created, shared and stored explodes, managing that content has become an increasing challenge. Daston's Content Management experts help organizations understand the value of their content and help transform that content to managed capital.

Many of our service offerings are highlighted below, and we welcome the opportunity to develop a project to meet your specific needs.

### Custom Web Service Solutions

While the flow of information and the volume of content increases, so does the need to manage, distribute, share, and locate it. Data must be secured, preserved, and readily accessible to different functional groups.

Daston helps organizations achieve transparent search capabilities by combining the knowledge and experience of its Content Management and Service-Oriented Architecture teams. Our experts have engineered custom, integrated Web Service Solutions that extend Federated Search and eDiscovery capabilities over multiple networks and platforms.

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### KnowledgeTree Implementation

KnowledgeTree is a content management system that provides a range of document management functions, such as checking documents in and out for editing, version control, and access control through roles and permissions. KnowledgeTree also includes workflow functionality along with notifications and alerts that allow reminders to be sent to users for document actions.

Daston brings experienced personnel to provide management and support of KnowledgeTree to route funding packages throughout various organizations for review and approval. Custom Workflows allow organizations to upload a funding package and forward for approval and signature. If issues are found at any step in the workflow, the funding package can be sent back for corrections.

### Additional Services

- Full life-cycle management of enterprise content and knowledge management solutions
- Implementation of highly scalable, compliant content management solutions that include:
  - Collaborative Web 2.0 solutions that harness knowledge and share content across organizations
  - Rich social media applications that create an engaging and interactive user experience in which ideas flow freely
  - Section 508 Certified solutions
- Integration with enterprise-level systems such as records management systems, identity management systems, portals, knowledge management applications, object and relational databases, Web access management systems, directories, and other ECM suites
- Knowledge transfer and training services
- Deployment and roll-out management



### Services (cont.)

- Operation and maintenance of content management servers and applications:
  - High availability global support
  - Management of users and access control
  - Application, Web, and database server administration
  - Server monitoring with critical notifications
  - Performance testing and analyses for scalability, reliability, resource usage, benchmarks, and risk assessments
- Bulk content migration; import and export
- Aggregate metadata design, creation, integration, and modification with enterprise level content repositories

### For More Information

To learn more about Daston's Content Management Service offerings, which are available on a variety of government contract vehicles, contact: Mike Pait, Senior Vice President of Business Development, 703.314.8287, [Michael.Pait@daston.com](mailto:Michael.Pait@daston.com) or Michael Tirres, Managing Architect, 512.422.2880, [Michael.Tirres@daston.com](mailto:Michael.Tirres@daston.com)