



## Florida County “Holds Court” with KISTrack® Automated Document Management, Workflow and Secure Collaboration

*Replacing Big Iron Court Clerk Software with SaaS-Cloud Technologies – Transparency, Cost and Staff Productivity ROIs Take Center Stage*

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A large Florida county is utilizing the Kaulkin Information Systems (KIS) KISTrack® SaaS-Cloud platform for critical data management and workflow that requires transparency and auditability owing to the sensitive nature of the court data.

The system processes over 25,000 scanned court records per day into four separate systems that are located in two different geographic locations – accuracy, redundancy and availability of all images, records and index metadata are critical objectives.

All applications and business processes relate directly to county revenue as court proceedings and related data correlate to fees and fines that constitute a primary lifeblood of county revenue.

### **Meaningful ROI Increases County Net Revenues**

Return on Investment (ROI) includes staff productivity, higher margin revenue, total cost of ownership (TCO) as it relates to IT expenditures.

Flexibility in how users and administrators access critical data and greater risk mitigation/compliance with various data and process management guidelines are also key improvements.

This large county was frustrated with their old mainframe-based scanning and data collection system that had long ago outlived its value. The combination of their scanning and barcode reading systems, both integral to this operation, was producing far too many errors. This resulted in staff personnel needing to manually enter increasing amounts of data each day.

### **Case Study Application Areas**

- Transparency | Audit Trails
- Disaster Recovery | Continuity
- Workflow | BPM
- Document Imaging | Scanning (OCR)
- Bar Code Indexing
- Archiving, Search and Retrieval
- Legacy System Interaction
- Redaction
- Trusted Collaboration
- Best-Practice Automation

KIS entered into a development contract to enhance existing data capture capabilities to include automated barcode indexing, real-time interaction with the county's aging Informix databases as well as several customized features to enhance operations and streamline exceptions-handling when barcodes or mainframe data was found to be incorrect.

### **Interacting With Existing Information Assets**

Further demonstrating the power of the KIS unCommon Data Hub™, the solution includes interacting with a highly specialized service provider who auto-redacts sensitive information in real-time. Based on certain codes, thousands of selected files are sent to this provider and then returned so that they can be processed and posted in KIS*Track*.

The KIS TrackCapture™ utility has resulted in over 99% of documents being automatically and properly indexed. The few documents that contain errors are handled in an elegant exceptions management system that requires only a few mouse clicks for instant corrections and validation.

TrackCapture can be linked to virtually any database or data management system.

### **Scalability & Predictable Costs**

Predictable total cost of ownership (TCO) and return on investment (ROI) are also two critical components that make SaaS a no-brainer for State and Local government departmental usage.

To start, pricing models for SaaS-Cloud computing typically have low points of entry and only increase as a company increases its use of the SaaS application. After signing on, SaaS-Cloud offers better cost management, because there is no need to schedule an onsite update of users' computers each time there is a security patch or other software update. With SaaS-Cloud applications, edits to user profiles and upgrades to the applications are all completed automatically and remotely as a part of the service. This alone can mean a reduction in IT consulting expenses and can free up internal IT teams to concentrate on addressing other strategic needs.

In addition, the true TCO and ROI benefits shine through with the simple fact that hard-costs of application server equipment and data center infrastructure are managed directly by the SaaS-Cloud provider and not at risk if disaster strikes the place-of-business.

In short, there is little risk in testing the SaaS-Cloud waters and managing deployments as well as the associated costs in a very scalable manner. Even though the story of SaaS-Cloud is still in its early chapters, small and mid-sized companies and government across a wide variety of industries are realizing that using SaaS-Cloud technology – particularly for the purposes of disaster planning, recovery and business continuity – is decidedly in their best interest.

### **For More Information**

Government agencies interested in learning more about KIS Track are encouraged to contact Daston Corporation, Kaulkin's KIS solution implementation partner for the public sector marketplace. Daston certified IT professionals work with clients from migration through implementation and training on their new cloud-based solutions.